

## Annex A - York Financial Assistance scheme statistics from 2.4.13 to 31.3.14

NB. There are national software reporting problems from February 2014 affecting applicant detail reports but where this has happened this is highlighted.

**Table 1 - No. & status of applications for Emergency & Community grants:**

Status of applications	Numbers
COMPLETE	113
INELIGIBLE	39
PENDING	20
PAID	1557
REFUSED	1096
WITHDRAWN	79
RESOLVING *	3
NEW	14
<b>Grand Total</b>	<b>2921</b>

\* awaiting payment run

Refusal rate **38%**

Total food vouchers issued **189**

**Table 2 - Where applicants found about the scheme from:** (Data on source of 39 ineligible claims not available.)

Council	DWP	Friends/Family	Other	Probation	RSLs	Soc Services	All
1111	983	283	335	45	23	102	2882

**Table 3 - Nos of payments and fund amounts paid monthly**

Month	Emergency £	No. paid	Community £	No. paid	Total no.	Total £
April	2,329	30	2,716	13	43	5,045
May	4,056	75	3,270	9	84	7,326
June	4,045	61	4,788	14	75	8,833
July	7,117	89	14,301	29	118	21,418
August	8,268	92	6,620	16	108	14,888
September	6,094	88	10,250	23	111	16,344
October	6,845	109	8,455	18	127	15,300
November	8,131	107	8,758	17	124	16,889
December	7,073	83	12,794	23	106	19,867
January	10,353	130	20,438	46	176	30,791
February	10,556	120	17,613	40	160	28,169
March	12,715	148	14,094	40	188	26,809
	<b>86,724</b>	1132	<b>124,953</b>	289	1421	<b>211,677</b>

There was a slow start with increased expenditure during the school holidays and from Christmas onwards. This broadly replicates expenditure patterns under the Department for Works and Pensions Social Fund for Crisis loans and Community Care grants but the latest data we have is year ending March 2012. The DWP do not intend to release data for 12/13.

An additional £28,643 was awarded for additional help towards council tax.

**Table 4 - Analysis of items requested for Emergency & Community Grants paid.**

Items	Community count of item codes	Sum of amounts £	Emergency count of item codes	Sum of amounts £	Total items	Total amount
BEDDING	118	4,227			118	4,227
CLOTHING			76	4,020	76	4,020
CURTAINS	92	3,783			92	3,783
DAILYEXPEN			1,048	58,174	1,048	58,174
FLOORING	82	11,467			82	11,467
FURNITURE	545	38,271	49	4,818	594	43,089
HOUSEHOLD	289	5,139	1	37	290	5,177
TRAVEL	6	518	52	2,628	58	3,147
WHITE	436	60,524	130	17,605	566	80,241
REPAIR			5	461	5	461
<b>Grand Total</b>	<b>1,568</b>	<b>124,953</b>	<b>1,361</b>	<b>88427.23</b>	<b>2,929</b>	<b>211,677</b>

**(NB Items not number of applications.)**

38% on white goods – cookers, washers & fridges

27% on daily living expenses – have no money to buy food

20% on furniture

**Table 5 How are people applying?** 60% via public website 21% over the phone (excludes ineligible claims)

Method	Nos
EMAIL	11
IN PERSON	64
ONLINE	1735
PHONE	608
POST	109
Not classified	355
<b>Grand Total</b>	<b>2882</b>

## Table 6 - Who is applying?

As mentioned there are software reporting problems which started in February – **these figures are from end January 2014** when accurate data was available.

Applications & status	Couple	£	Family	£	Lone Parent	£	Pensioner	£	Single people	£	Total Nos.	Total paid £
PENDING					3	0			7	0	10	0
NEW									1	0	1	0
INELIGIBLE									36	0	36	0
COMPLETE	1	0	8	0	15	0	7	0	67	170.07	98	170.07
PAID	44	5919.46	107	14051.68	242	46678.28	29	5954.49	767	84425.88	1189	157029.79
REFUSED	23	0	65	0	133	0	18	0	587	0	826	0
WITHDRAWN			5	0	1	0	2	0	66	0	74	0
<b>Grand Total</b>	<b>68</b>	<b>5919.46</b>	<b>185</b>	<b>14051.68</b>	<b>394</b>	<b>46678.28</b>	<b>56</b>	<b>5954.49</b>	<b>1531</b>	<b>84595.95</b>	<b>2234</b>	<b>157199.86</b>

### Applications

### Refusal rate

68.5% Single People

38%

18% Lone parents

34%

8 % Families

35%

### Applications

### Refusal rate

2.5 % Pensioners

32%

3% Couples

34%

**Table 7 - What are people with different circumstances applying for ?**

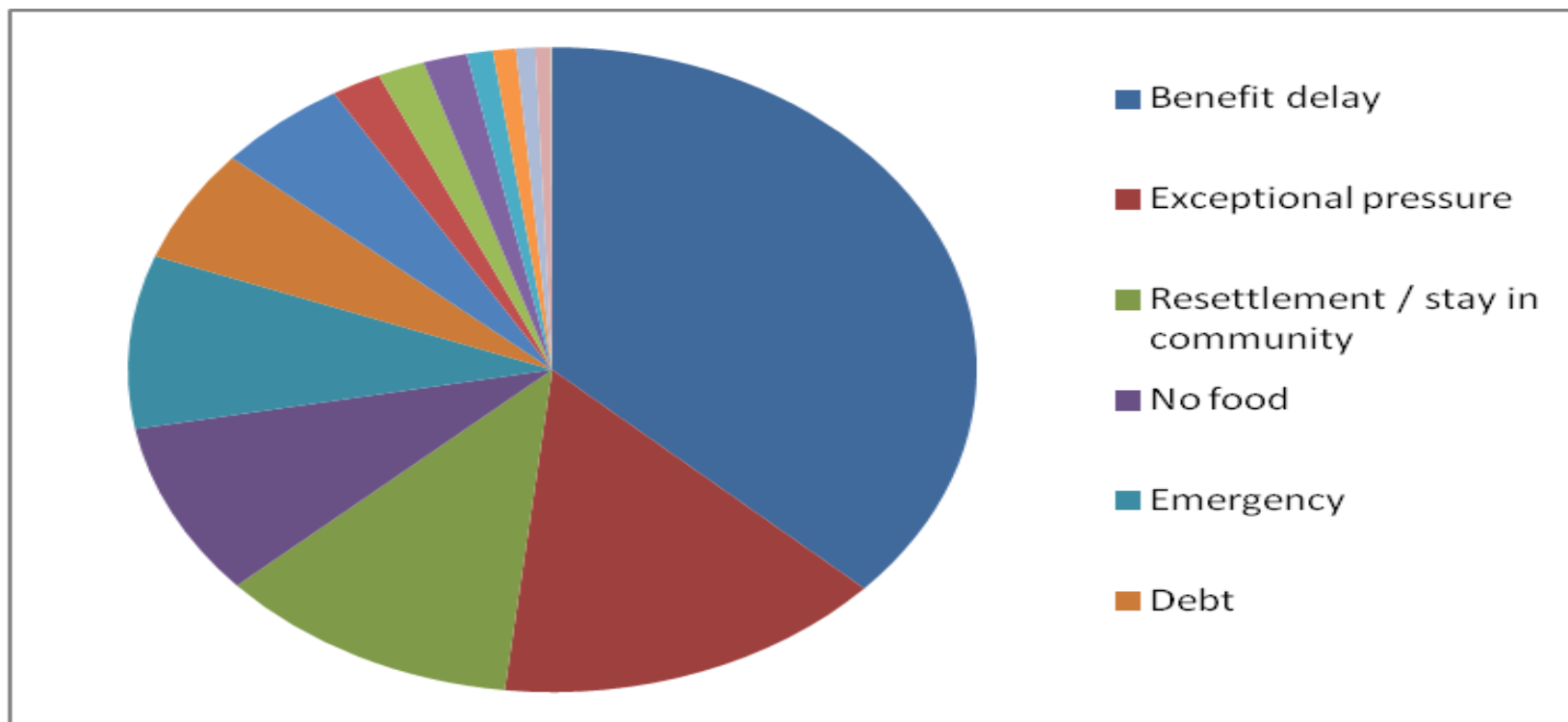
Item	Couple	Family	Lone Parent	Pensioner	Single	Items Total
BED	11	28	90	12	180	321
BEDDING	11	5	15	4	65	100
CLOTHING		7	17	1	132	157
COOKER	3	8	29	5	54	99
COOKPANS			1		1	2
CROCKCUTLY			1		4	5
CURTAINS		2	3	1	5	11
DAILYEXPEN	48	130	255	30	1012	1475
DRAWERS		1			4	5
FLOORCOVER	1		7	1	20	29
FRIDGE	3	5	11		21	40
IRON					1	1
MICROWAVE					2	2
REPAIR		1	4	2	5	12
SOFACHAIR		1			3	4
TRAVELCOST		4	5	4	33	46
WARDROBE			1			1
WASHER	1	3	9	2	11	26
<b>Grand Total</b>	<b>78</b>	<b>195</b>	<b>448</b>	<b>62</b>	<b>1553</b>	<b>2336</b>

NB The report from which this table is compiled shows the first item asked for, which for daily living expenses is normally the only item requested, so while not a total picture it gives a good indication of demand in each group.

**Daily living expenses applications breakdown**

69% are from single people. 17 % are from lone parents 9% are from families.

**Table 8 - The reasons why people are applying**



**Top 7 reasons**

Delay in Benefit payments	37%
Exceptional Pressure	15%
Resettlement / stay in community*	12%
No food	9%
Emergency	9%
Debt	6%
Money lost or stolen	5%

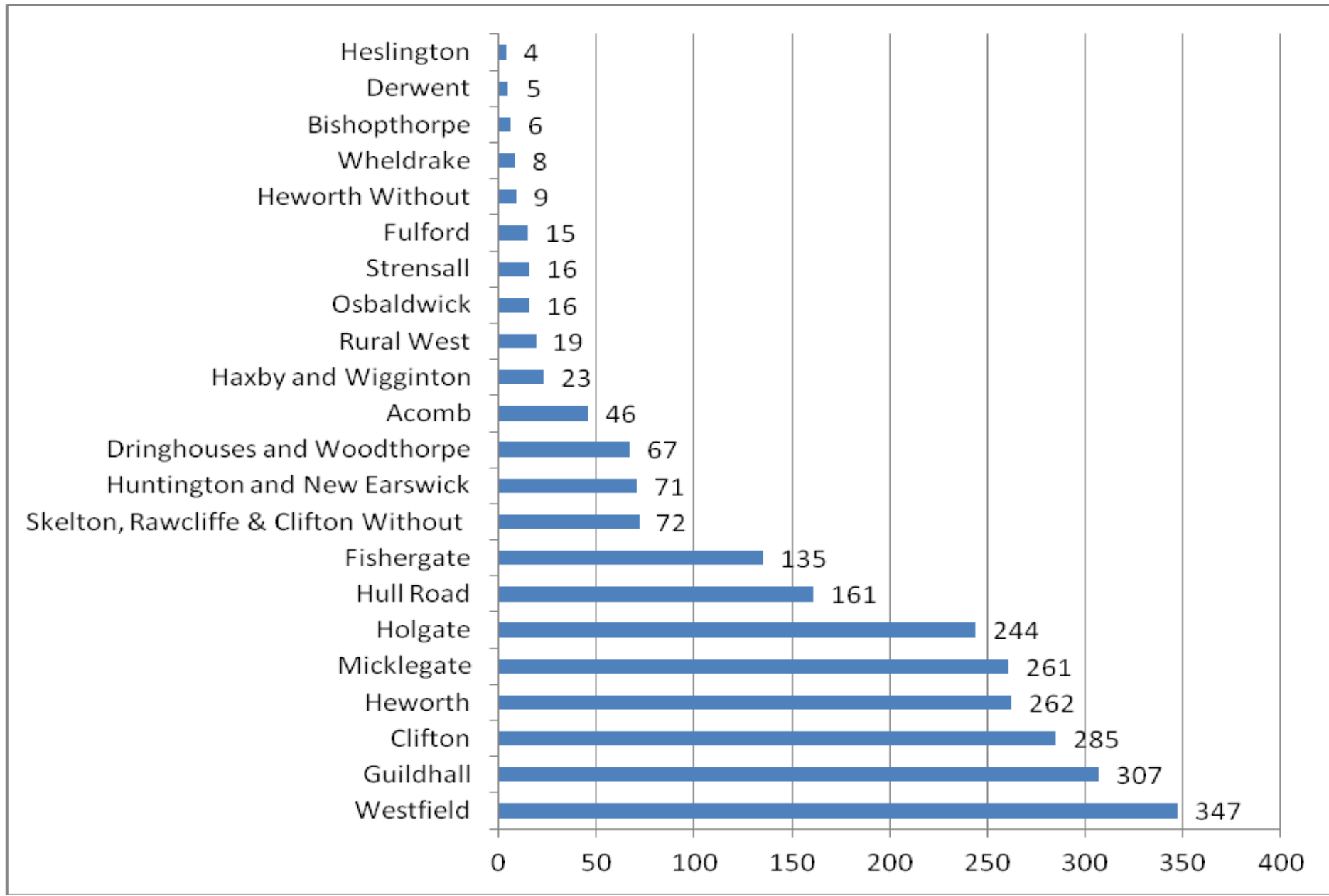
\* See categories included in table 9 below

**Table 9 Full breakdown with numbers of reasons for application**

<b>Reason</b>	<b>Nos</b>	<b>Reason</b>	<b>Nos</b>
Benefit delay	968	*Leaving prison	44
Exceptional pressure	392	*To stay in the community	39
No food	229	Council Tax	26
Emergency	228	Fuel supply cut off	23
Debt	149	One off exceptional expenses	19
Money lost	131	Disaster	16
*Resettlement not previously homeless	108	*Leaving institution - not care	9
*Resettlement previously homeless	91	*Leaving care	7
Special travel e.g. To funeral	50	*Leaving hospital	5
Repairs	47	Caring for released prisoner	1
Money stolen	44	Unknown sys issue not included	256

Sample size (2882) less Unknowns is 2626

**Table 10 - Applicants by Ward**



Data sample 2379



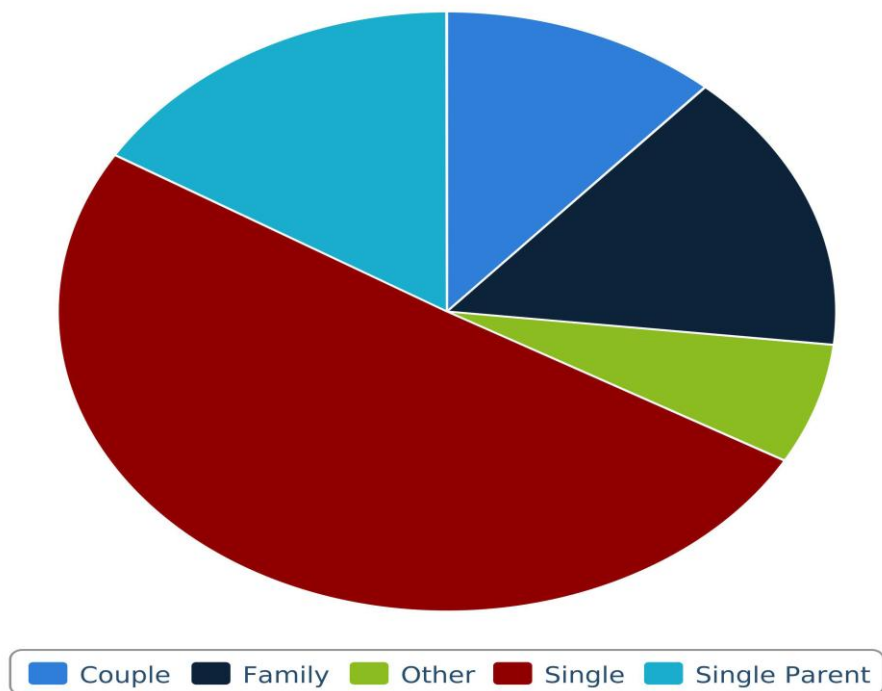
## Table 11 - The Trussell Trust Food banks

We are authorised to issue food vouchers and generally do so when our applicant is waiting for a DWP benefit to be paid (and cannot get a benefit advance).

Vouchers issued by YFAS have fed 146 adults and 53 children.

The Trust has provided us with the following information about use of the Food banks in York. **This confirms our experience in that the largest percentage group accessing both services are single people. This could be because there are no safety nets for this group.**

Couple	12%
Family	15%
Other	7%
Single	50%
Single Parent	16%



**Table 12 – Vouchers issued by the Trussell Trust by Ward including numbers of adults and children helped**

Ward	Vouchers	Adults	Children	Total people
Westfield	256	400	232	632
Holgate	214	277	85	362
Heworth	156	224	172	396
Hull Road	123	185	150	335
Micklegate	106	131	38	169
Guildhall	117	156	34	190
Clifton	138	187	132	319
Dringhouses & Woodthorpe	59	75	40	115
Acomb	57	102	100	202
Fishergate	61	77	16	93
Huntington & New Earswick	45	67	43	110
Osbaldwick	19	42	13	55
Rural West	15	29	6	35
Skelton, Rawcliffe & Clifton Without	25	37	35	72
Bishopthorpe	5	11	0	11
Heworth Without	8	11	0	11
Wheldrake	7	14	2	16
Fulford	8	8	11	19
Strensall	9	10	5	15
Haxby & Wigginton	8	11	4	15
Derwent	0	0	0	0
Heslington	2	2	0	2
	1438	2056	1118	3174

**Table 13 – The Trussell Food bank Crisis types – why people ask for food vouchers**

Crisis	Nos. Vouchers	Adults	Children	Total
Benefit changes	273	418	188	606
Benefit delays	490	692	339	1031
Child holiday meals	4	9	6	15
Debt	175	242	186	428
Delayed wages	20	34	17	51
Domestic violence	22	23	29	52
Homeless	52	63	9	72
Low income	305	431	236	667
Other	132	188	106	294
Refused Crisis loan	2	3	0	3
Sickness	26	37	10	47
Unemployed	47	63	30	93
Totals	1550	2205	1156	3361

The difference in the number of vouchers issued between table 12 & 13 is due to vouchers issued outside of York area & 94 vouchers where the reason for issue is unknown.